

Volume 4, Issue 7

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ADP ServicePricing™: What's New on the Horizon

What's new on the horizon for ADP ServicePricing™ products? Service release, SV952, is the latest release for ServicePricing™ and is successfully completing field-testing. This release will improve the functionality of the existing ServicePricing™ Interface. Specifically, the SV952 ServicePricing™ Interface will:

- Retrieve ServicePricing™ information from the Code prompt in A, RO, and SWR functions.
- Assign a ServicePricing™ operation to any existing, incomplete repair line without having to create a new line.
- Save keystrokes by using ADP Hayes-Ligon's partial VIN explosion.
- Access Start ServicePricing™ System (SSPS) from the Function prompt (SW menu) without opening an appointment or repair order.
- Allow Parts, Sales and Service Departments to get display-only ServicePricing™ estimates by running SSPS at the Function Code prompt from the Parts, Sales, and Service menus.

What's more exciting is that the ZB040 release will follow SV952 with new ServicePricing™ features and functionality. ZB040 will allow users to create their dealer-defined operations. This function becomes extremely useful to dealers that want to create new common operations. Users will be able to add, delete, and update operations. Printer capability will also be increased.

What does this all mean? It means a new world of convenience for users by gaining access to ServicePricing™ from several different prompts, minimizing the number of keystrokes for locating operations, and creating customized dealer-defined operations that are unique to your dealership. SV952 and ZB040 are currently in field test.

Look out for the release dates in the upcoming newsletters.

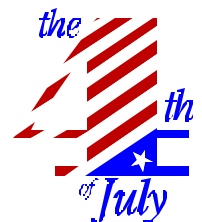
What's New

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Independence Day Schedule

Although our office will be observing Independence Day on Wednesday, July 4th, our Client Services staff will be available to assist you from 8:30 a.m. – 5:00 p.m. Eastern Time. Call us at **1-800-523-8477, option 5**.

We wish you a happy and safe holiday!



Helping to provide the best in client and customer satisfaction!

Phone Shop Perfection!

Congratulations to all those who received a 100% score on Phone Shops for the month of May. They all gave to-the-penny quotes, did not transfer the incoming callers to alternative departments, and asked the caller for their business.

Asheboro Honda/Mazda	Sandy
Balise Chrysler	Kevin
Balise-Toyota	Bruce
Bert Wolfe Ford	Jonathan
Bert Wolfe Toyota	Burks
Gunther Mazda	Mike
James Toyota	Dick
Lithia Toyota	Greg
Lujack Northpark Mazda	Simon
Metro Subaru	Bill
Monaco and Sons Ford	Pat
Paul Moak Subaru	Chris
Quality Toyota	Chris
Terry Shaver Mazda	Ben, Steve
The Automaster	John
Toyota of Lithia	Greg
Toyota of Puyallup	Mike

NEED SUPPORT?

You can reach us at ...

1-800-523-8477

Fax: 301-294-4979

Accounting – press 1

Sales – press 2

Installation – press 3

Client Services – press 5

ServicePricing Changes – press 7

New Enhancements



As always, we are working hard to add all the new developments that you have requested. If you would like to see an operation added that isn't currently included, please let us know. The following are the latest improvements:

- **Acura Canada:** 2002 RL and TL accessories have been added to the Internal and Retail Accessories Sections.
- **Isuzu LV** – 2001 models and the 2002 Axiom have been added to all sections.
- **Mercedes-Benz Canada** – The following sections have been updated with 2001 model information: Exhaust, Electrical, Body Electrical, and Air Conditioning.
- **Mercedes-Benz US** – The following sections have been updated with 2001 model information: Exhaust, Electrical, Body Electrical, and Air Conditioning.
- **Mitsubishi** – The following sections have been updated with 2000-2001 model information: Emissions, Air Conditioning, Body, Engine Electrical, Engine, and Cooling System.
- **Volkswagen Canada:** The following sections have been updated to 2001 model year; Internal and Retail Accessories Sections.
- **Volkswagen US:** The following sections have been updated to 2001 model year; Internal and Retail Accessories, Factory Maintenance, Maintenance, Fuel Supply, and Fuel Injection.

40 West Gude Drive, Suite 200
Rockville, MD 20850



Client Services Support 1-800-523-8477, option 5
Visit www.DealerSuite.com