



The Whole Picture: ServicePricing™ & WarrantyWizard™

In our continued quest to provide you with exceptional services and products, ADP Hayes-Ligon is diligently working to develop innovative business solutions for today and the future. In the last 10+ years, we have expanded and made significant advances in our product features, functionality, and service.

Here's a quick review of available ServicePricing and WarrantyWizard products:

- ◆ U.S. ○ Canada
- In Development

Stay tuned for more exciting news on product upgrades.

For more information on our products, please contact the Sales Department at 1-800-523-8477, option 2.

PRODUCTS

ServicePricing™

Carline	Manual	PC Windows	ADP DMS	MOTOR Labor Times	Warranty Wizard™	Scheduled Maintenance
Acura	◆○	◆○	◆○	◆○		◆
Audi	◆○	◆○	◆○			◆○
BMW	◆	◆	◆			
Chrysler	◆○	◆○	◆○	◆○	◆○	◆○
Ford	◆	◆○	◆○	◆○	◆○	◆ (QCM)
GM	◆	◆○	◆○	◆○	◆○	◆○
Honda	◆○	◆○	◆○	◆○		◆
H2 (Hummer)		◆	◆			◆
Hyundai	◆	◆	◆	◆	◆	◆
Infiniti		◆	◆			◆
Isuzu	◆	◆	◆			◆ (LV)
Jaguar	◆	◆	◆○			◆
Kia		◆	◆	◆	◆○	◆
Land Rover		◆	◆			◆
Lexus	◆	◆	◆			
Mazda	◆	◆○	◆○	◆○	◆○	◆○
Mini		◆	◆			
Mercedes	◆	◆○	◆○			◆
Mitsubishi	◆	◆	◆	◆		◆
Nissan	◆○	◆○	◆○		◆	◆○
Porsche	◆	◆○	◆○			◆○
Scion		◆	◆			
Subaru	◆	◆	◆		■	
Toyota	◆	◆○	◆○		◆	
VW	◆	◆○	◆○			◆○
Volvo	◆○	◆○	◆○			◆

What's New

- 1 The Whole Picture: ServicePricing & WarrantyWizard
- 2 Memorial Day Schedule
- 3 Phone Shop Perfection!
- 4 New Enhancements

Memorial Day Schedule

Although our offices will be observing Memorial Day on Monday, May 30th, our Client Services staff will be available to assist you from 8:30 a.m. to 5:00 p.m. Eastern Time (ET).



We wish you a happy and safe holiday weekend!

Phone Shop Perfection!

Congratulations to all those who received a 100% score on Phone Shops for the month of March. They all gave to-the-penny quotes, did not transfer the incoming callers to alternative departments, and asked the caller for their business.

Dealership

Asheboro Honda
Asheboro Nissan
Balise Chrysler
Balise Toyota
Glenn Buick GMC Hyundai
Griffith Motors
Honda de Sigi

Carline

Honda
Nissan
Chrysler
Toyota
Buick
Toyota
Honda Canada

Contact

Dean
Allen
Kevin
Elba
Tony
Ron
William

NEED SUPPORT?

You can reach us at ...

1-800-523-8477

Accounting – press 1

Sales – press 2

ServicePricing Installation – press 3

Client Services (and WarrantyWizard Installations) -
press 5

ServicePricing Changes – press 7

**To access a person by last name,
press 6 and enter their last name**

**To access a party by extension,
enter their 4-digit extension and press #**

Fax: 301-296-7250

E-mail: client_support@adp.com



New Enhancements



As always, we are working hard to add all the new enhancements that you have requested. If you would like to see an operation added that isn't currently included, please let us know.

- **Audi US & Canada:** Now contains 2005 model year data for the following sections: Body, Electrical (Body), and A/C Heating.
- **Chrysler US & Canada:** Now contains 2005 model year data for the following sections: Engine, Exhaust, Front Suspension, Rear Suspension, Steering, and Scheduled Maintenance.
- **Dodge US & Canada:** Now contains 2005 model year data for the following sections: Engine, Exhaust, Front Suspension, Rear Suspension, Steering, and Scheduled Maintenance.
- **Ford US & Canada:** Three new operations have been added: Ignition Lock Cylinder – Replace (BY66), Position Sensor - Crankshaft – Replace (EM08), and Position Sensor - Camshaft – Replace (EM09).
- **GM US & Canada:** A number of operations have been added to all GM carlines offering Durastop and A/C Delco parts as an alternative to current operations with OEM parts.
- **Jeep US & Canada:** Now contains 2005 model year data for the following sections: Engine, Exhaust, Front Suspension, Rear Suspension, Steering, and Scheduled Maintenance.
- **Mazda US:** Now contains 2005 model year data for the following sections: Maintenance, Tune Up, Brakes, Cooling System, Electrical, Air Conditioning, Fuel Body, and Service Menus.
- **Mercedes-Benz US & Canada:** Now contains 2005 model year data for the following sections: Exhaust and Steering
- **Volkswagen US & Canada:** Now contains 2005 model year data for the New-Jetta in the following sections: Scheduled Maintenance, Internal & Retail Accessories, and Maintenance.